

Frequently Asked Questions

Waste fees and charges 2022-2023

How do I pay waste fees and charges for my residence?

Waste fees and charges are applied to your annual rate notice. For all new bin services, waste fees are applied to an interim rate notice.

What are these fees and charges for?

Below is a list of what is included in your annual service charge:

Service	Fee (inc GST) (annual pro-rata)
General waste collection (standard service): 1x 120L general waste – collected weekly 1x 240L recycle – collected fortnightly 1x 240L garden organics bin – collected fortnightly <i>Please note: properties under 400m2 who did not receive a GO bin in the initial roll out are able to request one at any time.</i>	\$358.00
General waste collection (additional bin): Additional 120L general waste bin	\$502.00
Recycling waste collection (1st additional bin): Additional 240L recycle bin Or upgrade your current 240L to a 360L recycle bin	\$0.00
Recycling waste collection (2nd + additional bin): Second + additional 240L recycle bin	\$44.00
Recycling waste collection – (additional 360L): Additional 360L recycle bin	\$227.00
Garden organics waste collection Additional 240L garden organics bin	\$129.00
Green waste bags: For green waste verge side collection	\$5.50
Tip passes: Tip passes are sent out with the rate notices to all ratepayers. If you haven't received one please call Customer Service on 9383 6600. Community groups can collect passes from the Town's Administration upon the presentation of relevant ID.	\$0.00
660L general waste bin: Available to MUDS and commercial properties	\$799.00
1100L general waste bin: Available to MUDS and commercial properties	\$1,104.00

Service	Fee (inc GST) (annual pro-rata)
660L recycle bin: Available to MUDS and commercial properties	\$638.00
1100L recycle bin: Available to MUDS and commercial properties	\$844.00

The following value-add services are also included:

- A weekly refuse bin
- A fortnightly recycling bin
- A fortnightly garden organics bin
- Bin repairs and replacements
- [Verge Valet™](#) (residents have up to **two bulk waste (one mattress limit)** and **one green waste** collection per financial year. You can change one or both of your bulk waste collections into a green waste collection if you prefer.
- Street and park litter bins
- Illegal dumping clean ups
- Litter clean ups
- Waste education
- [Tip passes](#) (trailer load of 1x bulk and 1x green waste)
- Free access to the [West Metro Recycling Centre \(accepted items – free and for a fee\)](#)
- [Community waste wise education programs](#) through Western Metropolitan Regional Council
- Community events (e.g. Plastic Free July, Clean up Australia Day)

Why is the fee so high for an additional 120L general waste bin?

The Town's aim is to increase our resource recovery and divert as much as we can away from landfill. Sending the residual waste from general waste bins to landfill is expensive and unfortunately comes with a higher fee to residents. You will notice that there is no fee for an additional recycling bin.

Why is the 240L size not an option for general waste?

As the Town is on a 3 bin system, 120L is sufficient for general waste.

This will also help us with future roll out of a FOGO bin service required by 2025. 120L is therefore the preferred bin size used in the Town.

If you are a commercial premise or in a complex that shares bins, the 240L bin size can be requested on a case-by-case basis.

How do I request/amend my bin service?

The request/amendment needs to be made in writing to the Town. You can complete a bin amendment/request form [here](#).

I didn't receive any tip passes with my rates. Can I still obtain them?

Tip passes are posted out with your rates notices attached to the 2022/23 Waste Guide. If you didn't receive one, you can collect from the Town's Administration upon proof of residence.

If you are a community group or if you're a resident who has signed up for eRates, visit the Town's Administration to collect your 2022/23 Waste Guide (remember to bring proof of residence).

Can I still purchase garden waste bags for green waste Verge Valet collections?

Yes! They are available from the Town's Administration for \$5.50 each.

If you prefer to speak with someone at the Town, please phone 9383 6600 (8:30am-4:30pm) or email admin@mosmanpark.wa.gov.au with the subject line *Questions – Waste fees and charges*

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